

City Council Members:

**Mayor:**

Paul W. Foster

**Mayor Pro Tem:**

Paul Barich

**Council Members:**

Eddie Tejada

Toni Momberger

John E. James

**City Manager:**

N. Enrique Martinez

**HIGHLIGHTS:**

- What's New in Emergency Management
- New Staff

**INSIDE THE ISSUE:**

- CERT
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- Grants 2017, 2018
- Fairs Begin
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- ICS 100, 700, 800 Training
- Emergency Operations Center
- Palmer Fire
- Emergency Notification System
- Meet the Interns



# City Of Redlands

## EMERGENCY MANAGEMENT NEWSLETTER

### What's New in Emergency Management?

The City of Redlands Emergency Management Program has had continued growth and has made many accomplishments during the past year. The program has seen success in the areas of updating the Primary and Alternate Emergency Operations Centers (EOC), Grants, Training & Exercises, Community Emergency Response Team (CERT), and Community Outreach.



### New Staff

We would like to introduce the newest employee in the Emergency Management Division, Esther Martinez.

Esther Martinez is the new Emergency Operations Specialist. She has worked in Emergency Operations for 7 years and volunteered for 3 years more. She worked for Riverside County Fire Department Office of Emergency Services, as an Office Assistant III. Her experience includes Cost Recovery, Grants Management, Emergency Plan Development, and Emergency Operations Center Responders. She has activated for various incidents within Riverside County's EOC, in the roles of Message Center, Logistics, Finance and Food Unit Leader.

She previously served 11 years in the U.S. Navy as an Aviation Hydraulics and Structural Mechanic.

Esther's education includes an Associate of Science Degree in Liberal Arts, Business Administration, and Business Management. She has a Bachelor of Arts Degree in Organizational Leadership, and is currently completing her Master of Arts Degree in Organizational Leadership.



Esther Martinez



Three-day CERT training will be offered by the City of Redlands on the following dates for 2018:

September 14-16, 2018

Participants must attend all three days in order to complete the 20 hour training

\*\* All CERT class dates and times are available on the Emergency Management page on the City of Redlands website.



<http://www.cityofredlands.org/certregistrations>

## Redlands CERT!

Beginning in October of 2013, the City of Redlands offered Community Emergency Response Team (CERT) training. Over the past 5 years, 16 CERT classes have been offered, training more than 455 new CERT members. This year we hosted our largest class with 48 students! The CERT program educates participants about disaster preparedness for hazards that may impact their area, and trains them in basic disaster response skills. They include fire safety, light search and rescue, team organization, and disaster exercises, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available to assist.

### CERT AFFILIATED!

CERT- Affiliated Training 2018:

August 4, 2018



CERT training courses as well as CERT Affiliated training courses will be offered in 2018.

CERT- Affiliated classes consist of various training courses that build on the standard CERT training courses. CERT Affiliated classes run from 8:00am-12:00pm.

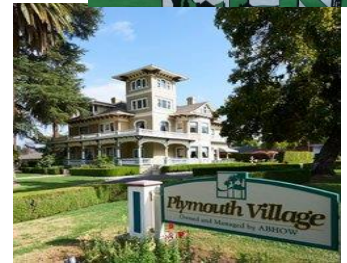
#### Location:

Plymouth Village

945 Salem Drive,  
Redlands, CA 92373

### Special Thank You to Our CERT Instructors!

Angie Johnson	Kelton Rhoads
Armando Valles	Kevin Lawson
Corey Hunt	Theresa Long
Esther Martinez	Lucy Dressel
Gloria Durgin	



### Special Acknowledgement:

Redlands CERT would like to acknowledge Plymouth Village, for their continual support of our program and their willingness to assist with training, by providing a location to train, and providing us with food.



Redlands CERT would also like to acknowledge the firefighters of the Redlands Fire Department for their continual support of our program and their willingness to assist with training.

# Plymouth Village

a human good community

## DISASTER COUNCIL

### Members

#### Mayor:

Paul Foster, Chairperson

#### City Manager:

N. Enrique Martinez, Vice-Chairperson

#### Emergency Operations Manager:

Fay Glass, Facilitator

#### Dates:

Monday, July 23, 2018

Monday, October 29, 2018

Time: 4:00 pm- 5:00 pm

#### Location:

City Council Chambers 35  
Cajon Street, Suite 2. Staff

Liaison –  
Fay Glass  
(909) 335-4705



## DISASTER COUNCIL / ACTIVE SHOOTER MEETING

The City of Redlands Disaster Council, develops and recommends emergency and mutual aid plans and agreements for consideration and possible adoption by the Redlands City Council.

A Citizens Corps Council shall be created as a subgroup of the Disaster Council. The Citizens Corps Council will utilize members of the Disaster Council for the management of existing volunteer resources defined by the council, to leverage mutually supportive endeavors among the represented groups, and to direct overall local plans to implement citizens' corps in the community.

This year's meeting included an active shooter presentation by Redlands Police Cpl. Corey Hunt, which educated citizens on what to do/ how to act if there is an active shooter.



## MITIGATE HAZARDS



### LOCAL HAZARD MITIGATION:

The intent of "hazard mitigation" is to reduce and/or eliminate loss of life and property. Hazard mitigation is defined by the Department of Homeland Security – Federal Emergency Management Agency (FEMA) as "any action taken to reduce or eliminate the long-term risk to human life and property from natural hazards."

A "hazard" is defined by FEMA as "any event or condition with the potential to cause fatalities, injuries, property damage, infrastructure damage, agricultural loss, environmental damage, business interruption, or other loss."

Mitigation planning is a key process used to break the cycle of disaster damage, reconstruction, and repeat damage.

We at the City of Redlands Emergency Management Division are very excited to have been awarded the Pre Disaster Mitigation Grant, an amount of \$150,000. This grant will allow us to hire part-time staff to assist with updating our Hazard Mitigation Plan.





## Let the Fairs Begin!

The City of Redlands Emergency Management Program participated in several fairs within the community.

Fairs offer the city a time to educate and connect with the citizens of Redlands.

## TRAINING

### Stop the Bleed Training

March 31, 2018

Stop the Bleed training helps bring awareness to protecting people after an emergency, by stopping life threatening bleeding.

### ICS 100, 700, 800 Training

May 5, 2018

ICS 100,700, 800 Training is a FEMA emergency management course, to prepare individuals in the event of an emergency.

## CITY OF REDLANDS FAIRS

### 2017

Redlands Fire Department Open House: October 14, 2017

San Bernardino County Emergency Preparedness: October 15, 2017

Redlands Emergency Preparedness: October 21, 2017

### 2018

Safety Fair for Seniors: April 27, 2018

Hanger 24 Airfest: May6-7, 2018

Hunger Walk: June 2, 2018

Touch-A-Truck: June 9, 2018



## STOP THE BLEED TRAINING

Stop the bleed training was held on March 31, 2018 at Plymouth Village, and hosted by San Bernardino County Voluntary Organizations Active in Disaster, City of Redlands, and San Bernardino County Fire Office of Emergency Services. This training brought awareness, on how to stop life - threatening bleeding after an emergency.



## ICS 100, 700, 800 TRAINING:

ICS 100, 700 & 800 is part of FEMA emergency management, and was an 8 hour training course held on May 5, 2018.

ICS 100 is the introduction to the Incident Command System, which collaborates with the National Wildfire Coordinating Group, U.S. Department of Agriculture, and the United States Fire Administration's National Fire Programs Branch.

ICS 700 is an introduction to the National Incident Management System. It provides a consistent nationwide template to enable all government, private-sector, and non-governmental organizations to work together during domestic incidents.

ICS 800 is an introduction to the National Response Framework, to familiarize students with ways to apply the National Response Framework in response situations.

Emergency Management Institute



FEMA



## Emergency Operations Center

An emergency operations center (EOC) is a central command and control facility responsible for carrying out the principles of emergency preparedness and emergency management, or disaster management functions at a strategic level during an emergency, and ensuring the continuity of operation of a company, political subdivision or other organization

### Prepares us to:

- Respond to a Disaster
- Support the Incident Commander
- Collect and Evaluate Information
- Manage and Share Information
- Allocate and Acquire Resources
- Test “What if” Scenarios

## Palmer Fire

September 2-3, 2017

The Palmer Fire required the City of Redlands to activate their emergency operations center at a level 3, which means all resources were in full effect.

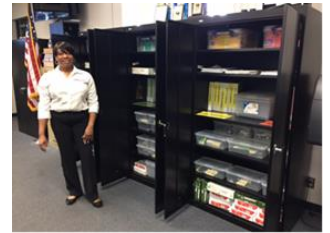


## WHEN WAS THE LAST TIME YOU UPDATED YOUR EMERGENCY OPERATIONS CENTER?

The City of Redlands Emergency Management Division has taken steps to ensure that our EOC remains in a state of readiness. Although, this is a problematic assignment it is crucial to prepare on a continuous basis prior to a disaster.

Have you made the following updates?

1. Emergency Plans
2. EOC Responders
  - a. Binders
  - b. Email Distribution
  - c. Notification System
  - d. Organizational Chart
  - e. Position Checklist
  - f. Policy Group (City Council Members)
  - g. Resource Groups
  - h. Supply Boxes
3. EOC Forms
  - a. Hard Copies
  - b. Thumb Drives
  - c. Web EOC
4. First to arrive “Activation Binders”



## REDLANDS EOC ACTIVATED!

The City of Redlands EOC activated at Level 3 (old Level 1) for the Palmer Fire. The Palmer Fire started in San Timoteo Canyon, due to fireworks. The size started at 750 acres, originating in Riverside County and causing mandatory evacuations within the City of Redlands. Emergency Managers from the cities of Redlands, Yucaipa and the Counties of San Bernardino and Riverside as well as California Governor’s Office of Emergency Services coordinated logistic support to the field.



The following agencies assisted during the incident:

1. Redlands CERT assisted with logistic support within the EOC.
2. Redlands Community Hospital remained on standby.
3. Redlands Emergency Communication Group assisted with Firefighter Rehab.
4. Redlands Animal Shelter assisted with evacuations of small animals, and 23 horses were transported to Yucaipa Equestrian Center.
5. Redlands Quality of Life assisted with logistic support.
6. Redlands Fire Department, along with over 475 Firefighters from several agencies assisted with the fire.
7. Redlands Police Department, along with several Police and Sheriff’s departments assisted with evacuations and traffic control.
8. American Red Cross assisted with the evacuation site, at Redlands Community Center.
9. East End Community Organizations Active in Disaster remained on standby.





FEMA

**Emergency Management Performance Grant**

January 18, 2018

**Pre-Disaster Mitigation Grant**

April 11, 2018



**Earthquake Country Alliance**

*We're all in this together.*

**Earthquake Country Alliance Grant**

April 27, 2018



**Walmart Community Giving Grant**

June 19, 2018



**AIRBUS**



**2017 & 2018 Grants Awarded**

Emergency Management Division is continuing to pursue grant opportunities for various projects. Within the past year we were awarded the following grants:

1. Homeland Security Emergency Management Performance Grant
2. Homeland Security Pre-Disaster Mitigation Grant
3. Earthquake Country Alliance Grant
4. Walmart Community Giving Grant

**Emergency Management Performance Grant** helps with the implementation of the National Preparedness System by improving buildings, sustainment, and delivery of core capabilities to achieve the National Preparedness Goal. The City of Redlands Emergency Management Division was awarded the grant in the amount of \$16,887.

**Homeland Security Federal Emergency Management Agency Pre-Disaster Mitigation Grant** allows us to update our City of Redlands Hazard Mitigation Plan. The City of Redlands Emergency Management Division was awarded the grant in the amount of \$150,000.

**Earthquake Country Alliance Mini Grant** allows us to provide resources to reduce earthquake risk as well as improve earthquake resilience, promote awareness and preparedness, and to spread the impact of their programs. The City of Redlands Emergency Management Division was awarded the grant in the amount of \$500.

**Walmart Community Giving Grant** allows us to make an impact within the neighborhoods and provide local government agencies a platform to assist the community. The grant will provide logistical supplies and equipment to the Community Emergency Response Team (CERT) program. The City of Redlands Emergency Management Division was awarded the grant in the amount of \$1,000.

**Emergency Notification System:**

The City of Redlands Emergency Notification System has been implemented in order to communicate emergency and other urgent messages to residents and community members within Redlands.

This system uses both text and voice messages to keep residents and community members of Redlands informed in case of emergencies that affect areas in which they live or work.

In the event of an emergency, residents and community members will receive a text with the latest information and safety regulations.

This system utilizes the area's 9-1-1 database, provided by the local telephone company and thus is able to contact land-line telephones whether listed or unlisted.

**How to Register?**

To register your VoIP telephone or email address, enter the desired information into Self-Registration Portal at:

<https://redlands.onthealert.com/>

For questions regarding the Emergency Notifications System contact Fay Glass at (909) 335-4705 or by email at [fglass@cityofredlands.org](mailto:fglass@cityofredlands.org)



CALIFORNIA STATE UNIVERSITY OF SAN  
BERNARDINO / UNIVERSITY OF REDLANDS INTERNS

**Meet the Interns:**

We have four interns, Alicia Ramsaran, Blanca Gonzalez, Jonathon Betancourt and Joaquin Schmidt, who assist in the Emergency Management Program.

Volunteers and Interns have been a vital part of the City's Emergency Management Program. This quarter the city has three interns from California State University at San Bernardino, and one intern from the University of Redlands, who have worked numerous hours completing and working on various projects to enhance the program and supplement the hard work from our loyal volunteers.



**Alicia** is a senior at California State University at San Bernardino and is pursuing a major in Human Resources Management. She transferred from Crafton Hills College, where she was a founding member of the business club. After transferring, she will graduate in only one year, and plans to attend the University of Redlands for her MBA, as she works.



**Blanca** is a recent graduate from California State University at San Bernardino. She received her Bachelors of Science in Business Administration with a concentration in Management. She plans to pursue her MBA or a Master's in Organizational Leadership while working. She has been part of the National Society of Collegiate Scholars (NSCS), an honors organization throughout her four years at CSUSB.



**Jonathon** is a Master's student at California State University at San Bernardino, studying Public Administration. He received his Bachelor of Science in Supply Chain and Transportation Management, where he excelled in his academics, making the Dean's list 5 times. He plans to pursue a career at a city or county.



**Joaquin** is currently a first year student at the University of Redlands. He is planning to double major in Arts and Biology, with the hopes of attending medical school. At the university he is part of R.E.A.C.H, which works with kids in juvenile detention, and he is involved in S.T.E.P., a program to become a mentor for first generation students.

City of Redlands Office of Emergency Management  
35 Cajon Street, Suite 200 Redlands, CA 92373

If you have any further questions feel free to contact: Fay Glass (Emergency Operations Manager)  
fglass@cityofredlands.org  
(909) 335-4705

Or Esther Martinez (Emergency Operations Specialist) emartinez@cityofredlands.org  
(909) 307-7313

CITY OF REDLANDS



Office of the Mayor and City Council

CITY OF REDLANDS



Office of the City Manager