

REDLANDS POLICE

2019 Annual Report



Prepared for:
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City Manager

Prepared by:
Chris Catren
Chief of Police



A Message from the Chief

On behalf of the dedicated members of the Redlands Police Department, I am pleased to present our Annual Report for 2019. This report details a sampling of the remarkable accomplishments made by the exceptional staff and volunteers of the department who provide the highest level of service to our community. Our engaged community, supportive City Council, and diligent department members have delivered another year of positive public safety impacts throughout the City of Redlands.

We are dedicated to enhancing public safety through trust, innovation, community partnerships, and excellence in service. The department's efforts to fervently address crime and disorder issues using this model are well documented in the following pages. Our community's trust is truly appreciated and essential in the co-production of public safety we all enjoy.

You may notice a much different look and feel for this year's annual report. It was our intent to provide you with the information you need in a succinct and easy-to-read manner, while highlighting the metrics most often inquired about by the community. I hope you enjoy the new format and welcome your feedback.

We are committed to continually evaluating our services to ensure we are meeting the needs of the community in the most effective manner possible. With this being said, the Redlands Police Department looks forward to striving to provide another year of public safety services that exceed expectations in 2020. It is an absolute honor to serve as the Chief of Police and to lead the men and women of the department in our continued efforts to best protect and serve the community of Redlands.

Sincerely,

Chris Catren
Chief of Police



Property Crimes

Crime Classification:	2015	2016	2017	2018	2019	2018 vs. 2019 % change
Burglary	514	501	426	326	330	1.2
Larceny	2,264	2,014	1,908	1,842	1,529	-16.9
Auto Theft	433	398	293	323	244	-24.5
Property Crime Total	3,211	2,913	2,627	2,491	2,103	-15.6

2019 Property Crimes



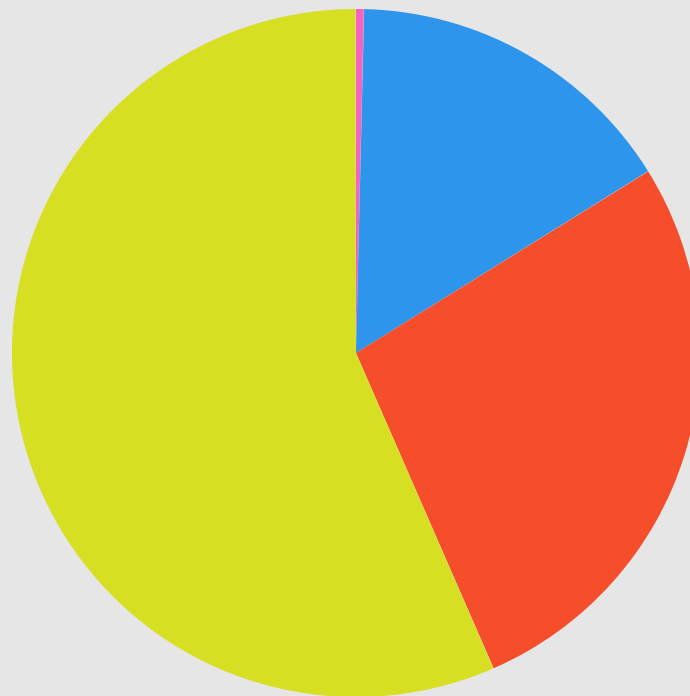
● Burglary
 ● Larceny
 ● Auto Theft



Violent Crimes

Crime Classification:	2015	2016	2017	2018	2019	2018 vs. 2019 % change
Homicide	2	1	1	6	1	-83.3
Rape	33	37	36	64	40	-37.5
Robbery	74	77	69	82	71	-13.4
Aggravated Assault	102	113	110	113	146	29.2
Total Violent Crime	211	228	216	265	258	-2.6

2019 Violent Crimes

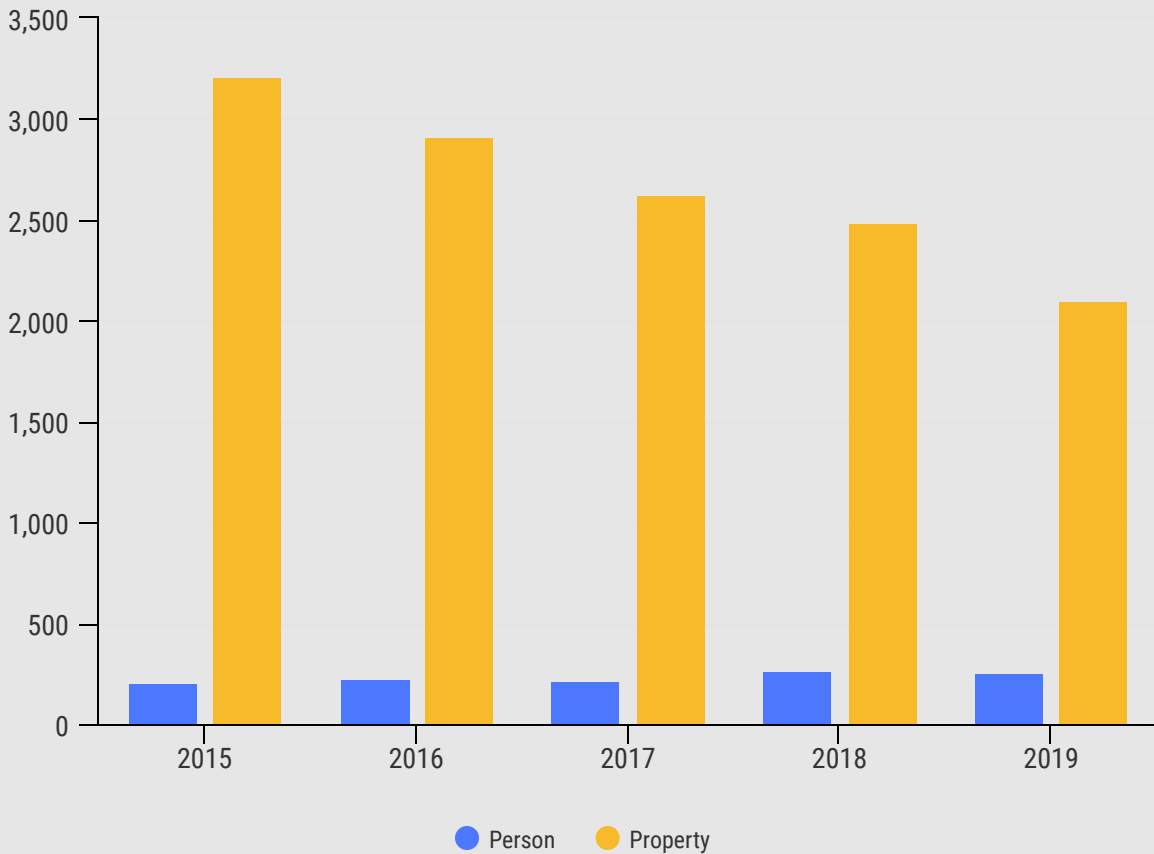


● Homicide
 ● Rape
 ● Robbery
 ● Agg. Assault



Total Crime Statistics

Total Crimes	2015	2016	2017	2018	2019	2018 vs. 2019 % change
Person	211	228	216	265	258	-2.6
Property	3,211	2,913	2,627	2,491	2,103	-15.6
Total	3,422	3,141	2,844	2,756	2,361	-14.3





Patrol Services

Total Calls for Service (CFS):	50,040
Extra Patrol CFS:	929
Self-Initiated/Proactive Activity:	13,662
Citations:	
Parking	5,016
Traffic	909
Arrests:	
Adult	3,034
Juvenile	82
DUI Offenses	262

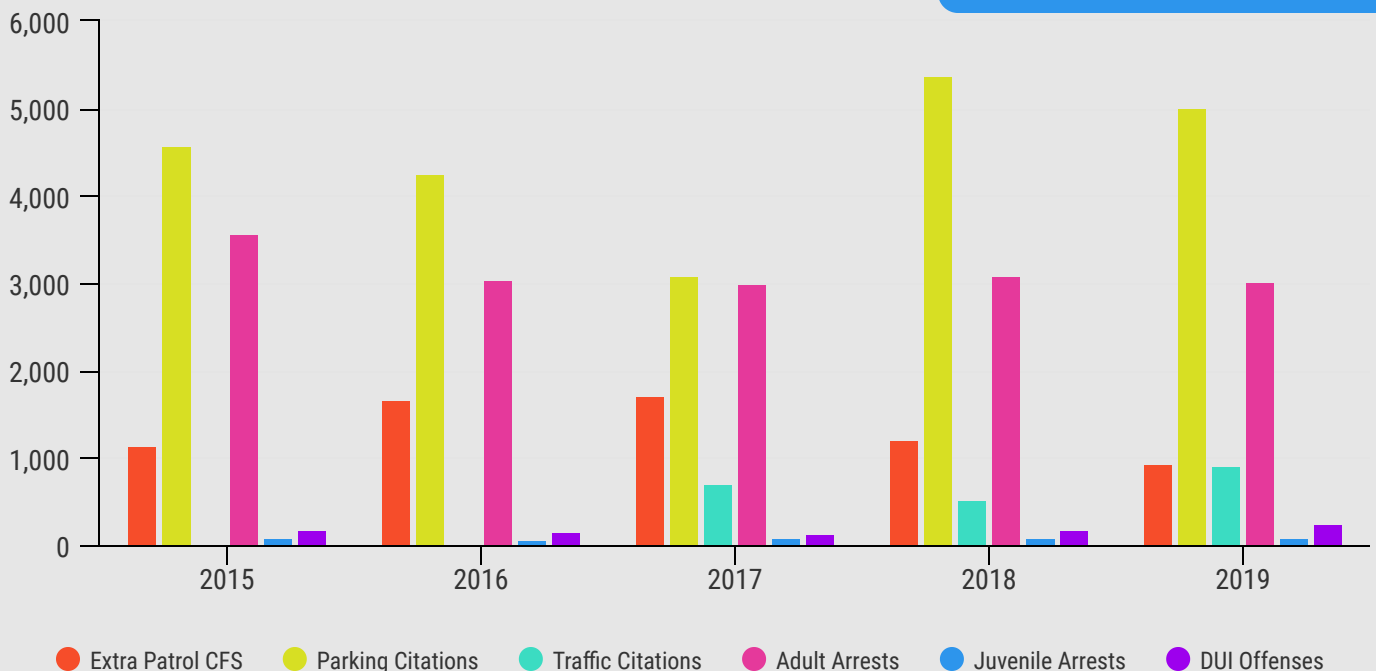
Total Calls for Service



● Calls for Service ● Self-Initiated

Response Times

Priority 1:	08:45
Priority 2:	16:21
Priority 3:	27:33





Special Services

Investigations

	Cases Assigned	Cleared	Closed	Clearance Rates
2015	1,338	460	1,265	36.30%
2016	1,221	410	1,241	33.00%
2017	1,149	380	1,228	30.90%
2018	1,018	374	1,027	36.40%
2019	709	407	1,063	38.20%

The Redlands Police Department currently has six Unmanned Aircraft System (UAS) operators. Each operator is licensed under the Federal Aviation Administration Part 107. UASs are used to capture aerial video and photographic images of crime scenes, traffic collision scenes, and other areas as needed. Department UASs have been used as a force multiplier in order to conduct searches of vast areas such as orange groves, the canyons, and Santa Ana Wash. UASs are also used to supplement patrol units by providing air support on all types of calls for service.

100 UAS/DRONE
DEPLOYMENTS IN 2019
by operators of the Redlands Police Department



Community Services

Community Policing Unit

Community Policing Officers regularly performed extra patrols throughout the city, conducted checks with local business owners, attended meetings with community groups and partners, and addressed transient-related issues and concerns of residents. They also provided police presence at Market Night and helped coordinate several of the department and city's community events, including Quarterly Coffee with a Cop Community Gatherings, Back 2 School Jam, Christmas Block Party, City Neighborhood Parade, and Heroes & Helpers.

Through a partnership with the San Bernardino County Department of Behavioral Health, a social worker was welcomed to RPD to work alongside the Community Policing Unit and expand consumer rapid access to mental health crisis care in the community.

Traffic Unit

In October, the Redlands Police Department Traffic Unit was awarded a grant from the Office of Traffic Safety in the amount of \$70,000 to fund DUI checkpoints, DUI saturation patrols, routine traffic enforcement, distracted driving enforcement, motorcycle safety enforcement, seat belt enforcement, pedestrian and bicycle enforcement, and traffic safety education presentations.

During the 2019 grant year, 12 DUI checkpoints were conducted and 5,495 vehicles were checked.

Additionally, 31 DUI saturation patrols were performed.

The Traffic Unit also coordinated and provided public safety oversight in over 30 special events in the City of Redlands in 2019.



Traffic Collisions

Collision Type	2015	2016	2017	2018	2019	2018 vs. 2019 % change
Fatalities	4	0	3	8	3	-62.5
Non-Injuries	242	273	260	279	248	-11.1
Injuries	345	352	384	434	438	-0.9
Total	591	625	647	721	689	-4.4

2019 Traffic Collisions



● Fatalities ● Non-Injuries ● Injuries



Support Services

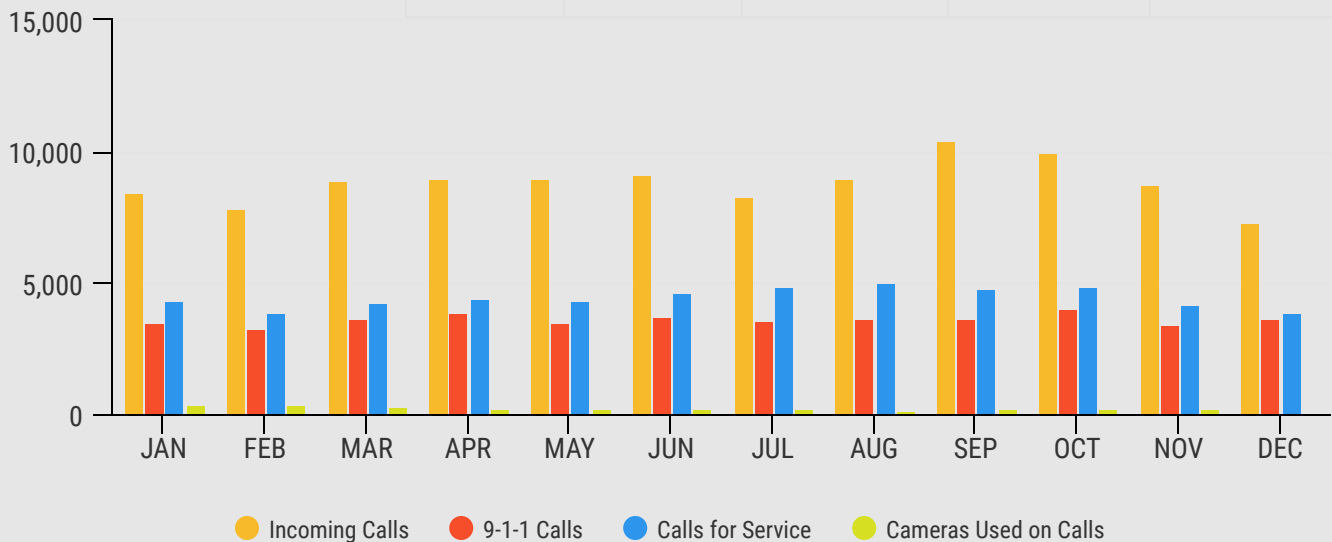
Dispatch

98.39%
of all 9-1-1 calls

were answered within 15 seconds.
99.35% of all 9-1-1 calls were answered
within 20 seconds.

**Text to 9-1-1
Received: 58
Total Messages: 415
Average Duration
of Session:
3,663.7 seconds**

	Incoming Calls	9-1-1 Calls	Calls for Service	Cameras Used on Calls
JAN	8,423	3,537	4,332	396
FEB	7,842	3,269	3,893	355
MAR	8,895	3,617	4,231	296
APR	9,012	3,908	4,428	249
MAY	8,985	3,491	4,376	234
JUN	9,142	3,766	4,635	253
JUL	8,335	3,542	4,882	241
AUG	9,013	3,665	5,037	172
SEP	10,407	3,656	4,814	232
OCT	9,947	4,007	4,873	214
NOV	8,740	3,442	4,207	198
DEC	7,329	3,646	3,851	24





Support Services

Records Unit

Total reports processed:	9,147
Reports submitted to DA:	486
Traffic collision reports:	845
Traffic citations:	909
Stolen vehicle reports:	286
Vehicles impounded:	664
Vehicles released:	421
Arrests --	
Adults:	2,279
Juvenile:	57
Mental health holds received:	382
Sex/Arson appointments:	259
Calls for service at front counter:	2,169

Animal Control

	Adoptions	Transfers	Release	Return to Owner
Dogs	436	46	0	272
Cats	425	8	86	16
Other	39	60	146	6
Total	900	114	172	294

Citizen Volunteer Unit

- 2019 was the Unit's 30th anniversary
- Unit has 51 members Assisted with over 30 major special events
- Performed Vacation House Checks, parking lot surveillance, and traffic control
- Completed 12,000 hours of service, the equivalent of approximately \$240,000



Want to learn more? Check us out online!

<https://www.cityofredlands.org/police>



<https://www.instagram.com/redlandspolice/>



<https://www.facebook.com/RedlandsPoliceDepartment/>

