

Redlands Police Department 2016 Annual Report



City of Redlands

Chief Mark A. Garcia

Redlands Police Department



A DEPARTMENT THAT
SHINES





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A MESSAGE FROM THE CHIEF



**Mark A. Garcia, Chief of Police
Redlands Police Department**

Redlands is a unique community and a destination point for many in the Inland Empire. Our citizens both value and participate in preserving the level of public safety we enjoy. I am blessed to serve in a city where the community appreciates the work of its public servants.

As a municipal police agency, our department is fully committed to reducing crime and disorder, while providing the highest quality service possible. We are also ever vigilant in the spectrum of public safety and community leadership as it relates to

preserving the sanctity of the education environment, minimizing traffic injuries, and improving the quality of life for our citizens, as well as assisting in situations involving people in personal turmoil. We value community partnerships with local faith based organizations, community service organizations, neighborhood groups, education providers, other government entities, the business community, and non-profit organizations and will continually work together to improve our community.

Our department has had a culture of continually improving our competencies and practices as well as designing innovative solutions to modern day problems. In this regard, we look forward to our continued organizational growth and development. We will always work to maintain your trust.

Speaking personally, it is a professional honor to serve with the men and women of the Redlands Police Department. Together we do make a difference in our city.

Thank you,



REDLANDS

POLICE DEPARTMENT



COMMAND STAFF 2016



MARK A. GARCIA
CHIEF OF POLICE



CHRIS CATREN
COMMANDER
OPERATIONS DIVISION



SHAWN RYAN
COMMANDER
INVESTIGATIONS &
SUPPORT SERVICES DIVISION



MIKE REISS
LIEUTENANT
PATROL SERVICES BUREAU



TRAVIS MARTINEZ
LIEUTENANT
INVESTIGATIONS & SPECIAL OPERATIONS
BUREAU

MISSION STATEMENT & VALUES

“The Redlands Police Department is dedicated to enhancing public safety through trust, innovation, community partnerships and excellence in service.”

C

COLLABORATION

Internal or external partnerships between individuals or groups with shared goals, responsibilities and resources.

L

LEADERSHIP

A relationship based on trust and credibility, using influence and consensus to accomplish our mission and goals (purpose) by doing the right thing.

E

ETHICAL BEHAVIOR

Conduct demonstrating the principles of good behavior based on trust and integrity which reflect our organizational values.

E

XCELLENCE

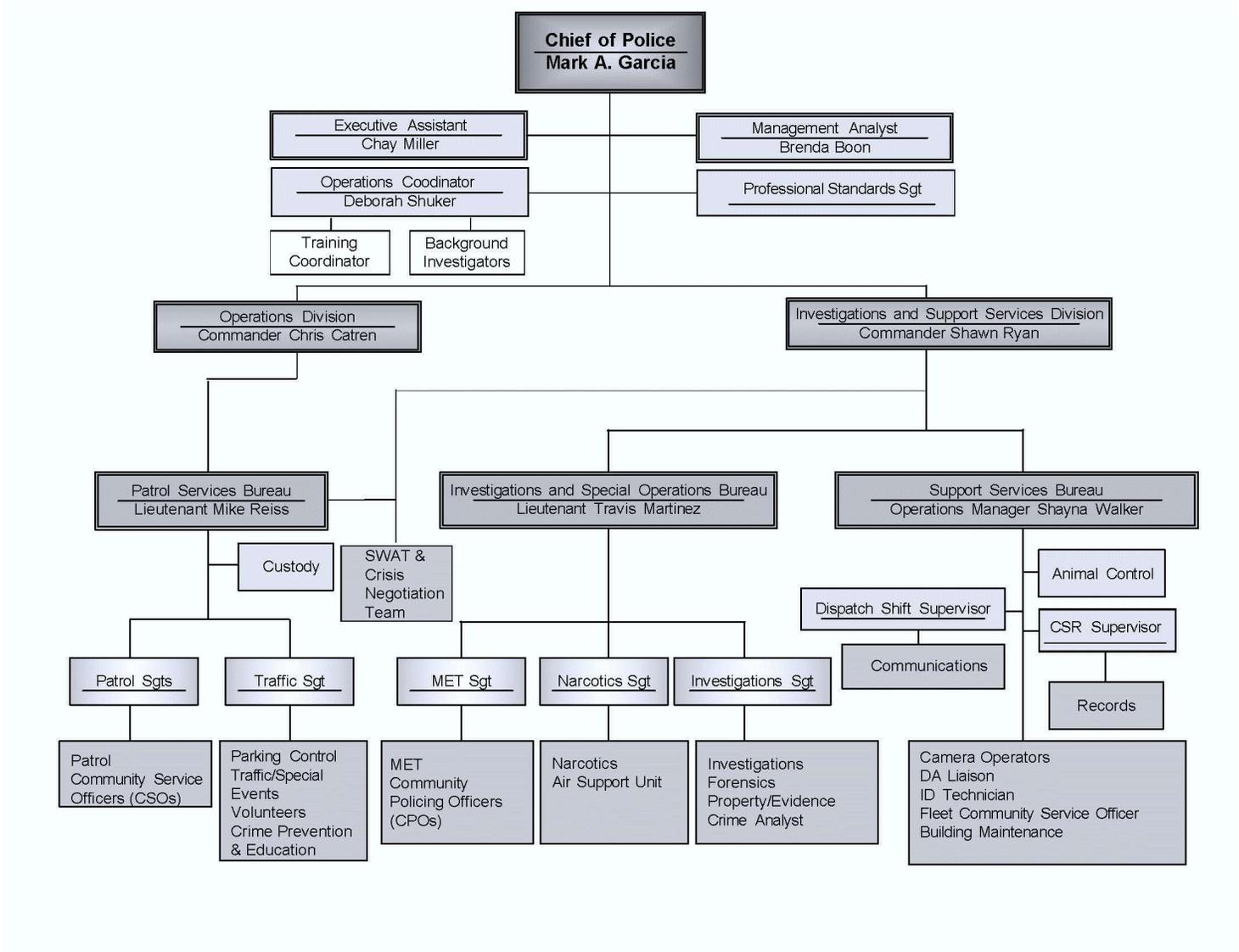
A superior standard expected from every individual and or organization in order to strive for personal and professional growth and provide added value to all of our customers.

R

RESPECT FOR HUMAN DIGNITY

Treatment of others which reflects compassion, courtesy, sensitivity to differences and our commitment to honor the fundamental rights and freedom of all.

ORGANIZATIONAL CHART





REDLANDS

POLICE DEPARTMENT



Operations Division

OPERATIONS DIVISION

PATROL SERVICES BUREAU

The Operations Division includes the Patrol Services Bureau which is one of the most visible units in the department, as it provides twenty-four-hour-a-day service to the citizens of our community.

This year patrol officers responded to over 58,000 emergency and non-emergency calls for service for a variety of issues and made over 3,100 arrests. Over the past two years, patrol officers have participated in crisis intervention training that focuses on the de-escalation of encounters to improve the community's safety as well as the safety of the officers. The Patrol Services Bureau is also responsible for the field training and evaluation program which is responsible for the development of new recruits into competent officers. The department currently has 11 field training officers. Patrol teams are comprised of a sergeant, a corporal and five officers. There are six patrol teams that rotate schedules.



Ofc. Jeff Frisch, Lt. Mike Reiss & Ofc. Martin Gonzalez

CUSTODY

The Redlands Police Department contracts with G4S Secure Solutions for 112 hours per week to provide custody officers who are responsible for the booking, processing, and transportation of prisoners.

2016 PATROL STATISTICS



Traffic Collisions: 618



Hit and Runs: 285



DUIs: 171



Calls for Service: 58,137

Self-Initiated: 1,637

Extra Patrol: 2,326



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PATROL SERVICES BUREAU: NOTABLE CASES

RESTORING THE PEACE

On July 22 at approximately 11:00 p.m., officers were dispatched to a disturbance call at a shopping center in the City of Redlands. The officers arrived and contacted two adults and three small children in the parking lot. The adults were involved in a verbal argument. The officers quickly defused the situation, but prior to clearing the call the officers discovered that the family's vehicle was disabled. The vehicle was experiencing an unknown electrical issue. The family was not from the area and had no way to get a ride home. Even though it was nighttime the temperature was still over 90 degrees. The officers feared that the young children would be stranded there if they did not take action. The three officers spent over 45 minutes in the heat working on the family's vehicle. They were able to get the family's car up and running allowing them to escape the heat and return home.



CRISIS NEGOTIATIONS

In July, a Riverside County Sheriff's deputy attempted to stop a stolen vehicle. The driver fled and called dispatch. He told them he was going to kill citizens if law enforcement did not stop chasing him. He continued driving and ended up in Redlands.

The suspect continued to travel at extremely high speeds and displayed erratic driving behavior while being followed only by the Sheriff's helicopter. A patrol corporal who was in the station went into dispatch to speak with the suspect. The suspect made statements that he was going to kill officers and citizens, and indicated he had several handguns and rifles in the vehicle and that he would kill whoever got in his way.

The corporal calmed the suspect down and spoke with him while the suspect was still engaged in the pursuit. He was able to get the suspect to drive in a slower and safer manner. The call was transitioned to a crisis negotiator who kept the suspect focused on surrendering and talked him down from his intent to kill officers. The officer was able to talk the suspect into going to a gas station where he was safely taken into custody.

DOMESTIC DISTURBANCE

A female called and reported that her husband was under the influence of drugs and had assaulted and threatened to kill her. The caller reported that her husband was walking around the interior of the residence with a shotgun, and that she had herself locked in a bedroom. The woman's four small children were also in the residence in different rooms.



The armed and barricaded suspect was holding his family hostage. Dispatchers quickly relayed the information to patrol officers and supervisors who responded without delay. The suspect was uncooperative with police and would not comply with their demands. The victim would not leave the residence without all four of her children. She remained locked in the bedroom.

After several hours of negotiations, officers were finally able to convince the suspect to surrender to police in the front driveway of the residence. The victim and children were found inside the residence unharmed.

ATTEMPTED SUICIDE

On September 18, officers responded to a call regarding a suicidal 39-year-old transient attempting to hang himself from a tree in the nearby groves. The subject was located about eight feet up on a large branch with a dog leash attached to the tree and his neck. Officers attempted to negotiate with the subject while officers and fire personnel formulated a rescue and contingency plan. The subject dropped himself from the branch, but was caught and cut down without serious injury.

OPERATIONS DIVISION



TRAFFIC & SPECIAL EVENTS

The Traffic and Special Events Unit is comprised of one sergeant and two Parking Control Officers. The sergeant of the unit is responsible for coordinating investigations into fatal and major-injury traffic collisions utilizing specially trained patrol officers. The unit administers the Office of Traffic Safety grant to conduct DUI checkpoints, saturation patrols, and directed traffic enforcement operations to improve the safety for all of those who use public streets.

The unit also coordinates all of the City's special events to ensure the public's safety. During the grant year of October -- October, The Special Events Unit, with support of the department's Citizen Volunteers, participated in twenty major events to include the Redlands Bicycle Classic, The Run thru Redlands, Hangar 24 Airshow, Redlands Unified School District high school graduations, Redlands Bowl Summer Music Festival, Special Olympics Torch Run, University of Redlands Fourth of July Fireworks Show, Stater Brothers' Believe Walk, The Veterans Day Parade, the Halloween trick or treat event and the annual Christmas Parade.

In 2016, RPD received a traffic safety grant in the amount of \$153,694.00 that funded best practice strategies to reduce the number of persons killed and injured in traffic collisions involving impairment and other primary collision factors.

PARKING CONTROL

The Parking Control Officers patrol all areas of the City including the downtown area where most of the timed parking is located. These officers also assist with traffic control at collisions, special events and traffic issues at Market Night.



CSOs Shirley Ogden and Janice Hawkins

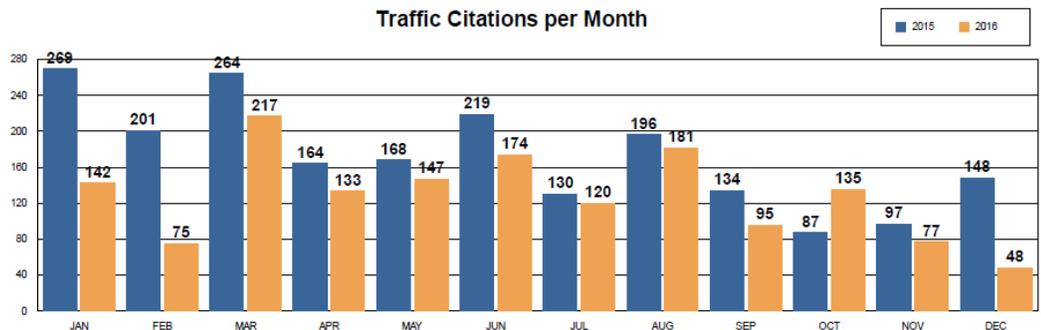


Sergeant Ken Wright

In 2016, Traffic Safety Enforcement and Education Included:

- **10 DUI Check Points**
- **28 Saturation Patrols**
- **24 Traffic Enforcement operations for Primary Collision Factors**
- **6 Motorcycle Safety Operations**
- **4 Nighttime Seatbelt Enforcement "Click it or Ticket" Operations**
- **8 Pedestrian & Bicycle Enforcement Operations**

2016 TRAFFIC CITATIONS



3,988 traffic citations were issued in 2016

OPERATIONS DIVISION

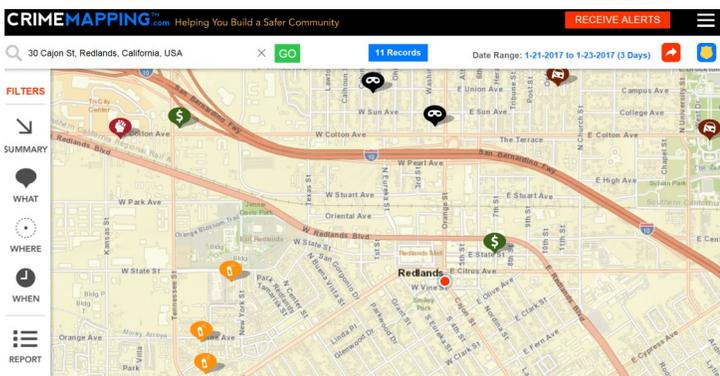
CRIME PREVENTION & COMMUNITY EDUCATION

The Crime Prevention and Education Unit seeks to reduce crime and improve safety by educating residents and businesses with the latest information regarding crime prevention and traffic safety. This unit has the responsibility for coordinating Neighborhood Watch, acting as a liaison with the schools, providing traffic safety related education, and implementing programs focused on children.

For the year 2016, Crime Prevention and Community Education participated in approximately twenty-four (24) events, gave approximately forty (40) presentations to include Neighborhood Watch meetings, schools, clubs/groups, and classes hosted by Redlands Police Department. The unit also hosted a training course for the CarFit program through AAA for Law Enforcement and Medical employees. Additionally, approximately forty (40) child seat inspections were performed for individuals in the community, and one child seat checkup event was done for a large group of parents at a local retailer in coordination with California Highway Patrol.



CSO Corinne Lane providing information to a group of children on bicycle safety



CrimeMapping is a tool available through RPD to obtain valuable information about recent crime activity in local neighborhoods. The data is extracted from existing records systems and is imported into a web-based program for citizens to access from home. The goal of CrimeMapping is to help reduce crime through the sharing of information and better informed citizenry. Go to www.crimemapping.com for more information.



CSO Corinne Lane was presented with a Community Oriented Policing Award in recognition of efforts towards furthering community-oriented policing activities in the City of Redlands.

OPERATIONS DIVISION

CITIZEN VOLUNTEERS

The Redlands Police Department's Citizen Volunteer Unit had a very productive year in 2016. There were twelve graduates of the Citizen Volunteer Academy in March, two of whom became Park Rangers and ten that became members of the Citizens Volunteer Patrol (CVPs). In 2016, our volunteers donated a total of 19,675 hours, equivalent to a monetary value of \$413,175.00.

CVPs and Park Rangers dedicate hundreds of volunteer hours assisting with over forty special events throughout the year. Some of the more notable events include the annual Redlands Bicycle Classic, The Run thru Redlands, Hanger 24 Airshow, local high school graduations, The Redlands Bowl Summer Music Festival, Special Olympics Torch Run, University of Redlands Fourth of July Fireworks show, Stator Brothers Believe Walk, The traditional Halloween trick or treat event, The Veterans and annual Christmas Parades. Many of our volunteers are veterans and take part in the Veterans Parade on their own float. RPD is thankful for their military and volunteer service.



RPD Citizen Volunteers in the 2016 Veterans Day Parade

Every year a Park Ranger and CVP are recognized for exceptional work. This year Park Ranger Bil Seymour and CVP Perry Wahe each received "Volunteer of the Year" awards in their respective units.

CVP Jim Stellar continues to build strong relationships with local businesses that support the Volunteer Unit's "365 Club." These annual donations are the main source of funding to purchase equipment, vehicles and uniforms for the Volunteer Unit. In 2016, 57 donors contributed a total of approximately \$21,000.00 in donations. With these funds the unit was able to purchase a new Ford



Citizen Volunteer Academy Graduation, March 2016

Interceptor Utility vehicle that was desperately needed to replace older high mileage volunteer patrol vehicles.

Redlands Volunteer Park Ranger Carolyn Ritchie is the department's new liaison for certified therapy and crisis response dogs. Carolyn and her dog Elliott are members of the nonprofit organizations Rim of the World Comfort Pets and HOPE Animal Assisted Crisis Response. There are approximately 380 of these therapy dog teams nationwide. Carolyn and Elliott make planned visits to hospitals, healthcare facilities and a variety of special events. They also are available for crisis situations to provide animal comfort and encouragement to individuals affected by crises and disasters.



Park Ranger Carolyn Ritchie with Sergeant Ken Wright and therapy dog Elliott.

In 2016, CVP Gary McCormick led six (6) tours of the station to groups of local school-aged children.

Our citizen volunteers continue to be the extra "eyes and ears" of the department, providing patrol of the shopping centers, San Timoteo Canyon, local parks and nature sanctuaries. Officers, detectives and supervisors are provided assistance with administrative duties from volunteers with specialized training in addition to call-outs for major crime scenes, traffic control, DUI check points and the deployment of traffic safety speed trailers. RPD is grateful to have one of the largest, most active volunteer units in the country.

OPERATIONS DIVISION

EXPLORERS



The Redlands Police Department Explorer Post 61 is a volunteer youth training and mentoring program led by Redlands Police Officers. Explorers learn policies and procedures related to careers in law enforcement, ethics, and character development. Police Explorers volunteer their time in Dispatch, Patrol, Records, special events, and as directed by division commanders. All Redlands Police Explorers are between the ages of 14 and 21, and must be of good moral character. All Explorers pass a rigorous law enforcement background check prior to being admitted into the Post.

During 2016, Redlands Police Explorers volunteered over 2,000 hours to the department and community. Explorers assisted on Patrol and several community events including parades, the Redlands Bicycle Classic, Independence Day events, the Christmas Parade, and numerous other special events.

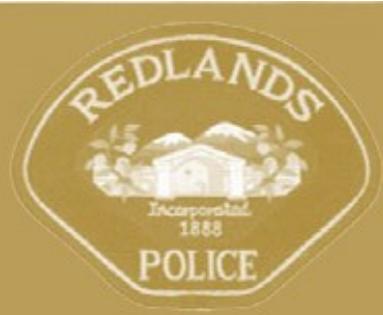
This year, the Redlands Police Explorers raised funds to participate in explorer competitions in Chandler, Arizona, and in Riverside, California. Redlands Police Explorer Post 61 took home awards for Report Writing, Pedestrian Stop Investigations, and Traffic Stop Investigations. The Explorers hope to continue to participate in future competition events, and look forward to serving the community of Redlands and the Redlands Police Department in 2017.

The Redlands Police Explorer Post 61 is funded entirely through community and local business donations. Donations are actively sought by Police Officer Advisors to fund the activities of the Post, and to provide equipment for the Post.



REDLANDS

POLICE DEPARTMENT



Investigations & Support Services Division



INVESTIGATIVE SERVICES BUREAU



DETECTIVE BUREAU 2016 STATISTICS

- Cases Assigned: 1,218
- Adult Arrest Cases: 46
- Juvenile Arrest Cases: 6
- Exceptionally Cleared Adult Cases: 225
- Exceptionally Cleared Juvenile Cases: 56
- Unfounded Cases: 23
- Administratively Cleared: 32

The Redlands Police Department's Investigative Services Bureau (ISB) takes responsibility for criminal investigations and unresolved field investigations. Following up on the initial efforts of patrol and community service officers, the Investigative Services Bureau's mission is to identify and apprehend those accountable for the commission of various crimes, such as homicides, sexual assaults, robberies, burglaries, thefts, aggravated assaults, the recovery of stolen property, and protecting the innocent and wrongfully accused.

The Redlands Police Department's ISB is comprised of the following specialized units:

Violent Crimes Unit: This unit is responsible for homicides, rapes, assaults, robberies, and other acts of violence.

Special Victims Unit: This unit's primary responsibility is crimes against children, senior citizens, and crimes committed by juveniles.

Property Crime Unit: This unit is responsible for burglaries, fraud, identity theft, vehicle theft and other theft related crimes.

Forensic Investigation / Property and Evidence Unit: This unit is responsible for crime scene processing, evidence, property retention, and all forensic evidence development and preservation.

Crime Analysis: The Crime Analysis Unit (CAU) provides data and information to support the department's data-driven approach to community safety. The CAU collects and analyzes data from many sources to develop actionable tactical and strategic information used by various units in the department to control crime.



ISB NOTABLE CASES

ATTEMPTED HOMICIDE

On March 4, 2016, officers responded to the 200 block of Mulvihill Avenue reference a robbery and stabbing that occurred at a party. Officers located a 16-year-old male victim with several stab wounds to his chest. The victim was chased from the party, robbed at gunpoint and then stabbed on a nearby street. During the investigation, detectives located clothing worn by the suspects, a knife, and a pellet gun hidden in a shed in the backyard of the party residence. Detectives also contacted a witness who photographed two suspects talking about how they just robbed and stabbed the victim. Detectives were able to identify and arrest three suspects.

LEWD ACTS WITH A CHILD

On May 10, 2016, detectives investigated a report of a Redlands High School teacher having ongoing sexual relations with a student both on campus and at the suspect's house. Detectives wrote and served several search warrants during the course of their investigation. Detectives obtained an arrest warrant for the suspect, and he was arrested in Gilbert, Arizona.



HOME INVASION ROBBERY SERIES

On August 26, 2016, a male victim was staying at a motel in the City of Redlands. The victim was using a dating application to meet other men throughout the night at his motel room for sexual relations. When he opened the door to meet one man, two males forced their way into the motel room and robbed him at gun point of his laptop, iPhone, cash, and a suitcase. Surveillance video was obtained from the motel that clearly showed the suspect's vehicle. Detectives distributed a flyer to surrounding agencies. Detectives from Corona and Riverside Police

Departments contacted our detectives and advised they were investigating similar crimes in their jurisdiction.

Detectives identified the suspect through a search warrant on the mobile application. The Redlands' victim identified the suspect from a lineup. Detectives sent the surveillance video from the motel to Target Corporate Security who were able to enhance the video so the first three digits in the suspect plate could be read. The three digits in that plate matched a vehicle registered to the suspect. Detectives obtained a Ramey Warrant for the suspect and flagged his vehicle in the National Vehicle Location Service (NVLS) database. On November 25, Claremont Police Department had several automated license plate reader (ALPR) hits in their city on the suspect's vehicle. They located the vehicle and took the suspect into custody for the warrant.



RESIDENTIAL BURGLARY

On July 5, 2016, a victim living in the 1700 block of Harrison Lane came home to find three males inside his bedroom. The suspects fled but the victim was able to take a photograph of the suspect's license plate. Crime Analyst Varela located a vehicle with that plate with an address in Redlands and had the vehicle license plate entered in the NVLS system. Later that night, the license plate was captured by an ALPR at Ontario Mills Mall. Ontario Police Department located the vehicle in the parking lot and waited for Redlands Police officers to arrive and start surveillance. After a short time, two subjects walked to the vehicle and were detained. They advised they were there to meet three other subjects on the other side of the mall. Those subjects were also located and detained. A search of the suspect vehicle yielded a loaded handgun, property from the Harrison Lane burglary, and property stolen from a burglary in Beaumont. Two suspects were arrested.

FORENSICS AND PROPERTY

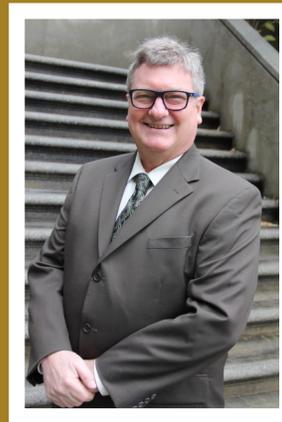
The Redlands Police Department currently has two full-time Forensic Specialists who work 24/7 handling various calls for service. The Forensics Unit works closely with the Investigative Services Bureau and Patrol Bureau handling various types of calls including sex crimes, homicides, traffic investigations and property crimes. The unit handled almost 800 calls for service in 2016.

Through their investigations, the team has been able to identify several suspects by fingerprints collected at various scenes. On one occasion, a tracker that was hidden in a pack of stolen cigarettes that were discarded led to the apprehension of suspects involved in several cargo thefts of cigarettes. Forensics was able to process and lift a fingerprint from the pack of cigarettes which ultimately led to the identification of the suspect. This investigation is on-going with more suspects yet to be identified.

Eloise Tankersley received recognition for her involvement in a recent stolen vehicle investigation. Eloise found an EBT receipt and then responded to the nearby local 7-11 where she obtained video of the suspects driving the recovered stolen vehicle. With this information officers were able to identify the suspects and obtain a confession from the suspect.



Forensic Specialist
Eloise Tankersley



Forensic Specialist
Bob Woods

Bob Woods received an accommodation award for going above and beyond his scope of duties during a crisis negotiation call. He was the only forensic unit on duty and stayed well past the end of his shift to assist with this call. He conducted traffic control, processed the entire scene and collected all of the evidence on the case.

Since the beginning of the year, the Forensics Unit has been active in acquiring training and arranging for the SBSD Crime Lab to visit our agency for much needed training in DNA and firearms. In addition to forensic duties, the unit also participated in several community programs including Bike for Vet's Programs, in which the City donated over 100 bikes to veterans in need. The unit also participated in the annual Redlands Emergency Services Academy where they taught forensics and crime scene investigation techniques to high school students interested in public safety.

In 2016, the department hired a full-time Community Service Officer (CSO) to handle property and evidence duties. This position is responsible for the proper retention and maintenance of all property and evidence collected by the department. In 2016, 3,543 pieces of evidence and found property were collected. The Property CSO is responsible for transporting items of evidence for additional processing to the San Bernardino County Sheriff's Department Crime Lab. In 2016, the department submitted 1,200 items of evidence for additional processing to include DNA, firearms, and narcotics for testing.



Property CSO
Julie Salcido

CRIME ANALYSIS UNIT



Crime analysis is a law enforcement function that involves systematic analysis for identifying and analyzing patterns and trends in crime and disorder. Information on patterns can help law enforcement agencies deploy resources in a more effective manner and assist detectives in identifying and apprehending suspects.

This year, the Crime Analysis Unit (CAU) trained two interns who were able to complete their internship and become certified Crime and Intelligence Analysts through the Department of Justice. Two more interns have since joined the unit and have been assisting the Crime Analyst and Investigative Services Bureau in many cases. The interns utilize many different law enforcement databases and software programs to help identify crime patterns, trends and suspect identification.



Crime Analyst Amy Varela is the 2016-2017 president of the Inland Empire Crime and Intelligence Association. The association hosted its annual holiday luncheon at the Carriage House in Prospect Park.

Information analysts provide can help:

- *Solve crimes*
- *Develop strategies to prevent future crimes*
- *Find and apprehend offenders*
- *Prosecute and convict offenders*
- *Improve safety and quality of life*
- *Optimize internal operations*
- *Prioritize patrol and investigation*
- *Detect and solve community problems*
- *Plan for future resource needs*
- *Enact effective policies*

NOTABLE CASE

Earlier in the year, the CAU assisted officers with a residential burglary in the area of Miradero and Puerta Del Sol. A City worker was able to obtain the license plate from a suspicious vehicle in the area. The CAU monitored and analyzed the times and geographic locations of when the vehicle was hitting a nearby fixed camera and alerted detectives. Detectives were able to place a GPS tracking device on the vehicle that eventually led to the apprehension of the suspects. It was determined that the suspects had been operating as a serial burglary crew throughout the Inland Empire.



REDLANDS

POLICE DEPARTMENT



CRIME ANALYSIS

2016 Department of Justice Part I Crime Statistics

CRIME CLASS:	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD 2016	YTD 2015	% CHG
HOMICIDE	0	0	1	0	0	0	0	0	0	0	0	0	1	2	-50.0
RAPE	2	4	-1	4	5	3	3	5	4	1	7	0	37	33	12.1
ROBBERY	8	1	8	8	4	6	5	10	14	2	4	7	77	74	4.1
AGG. ASLT	6	14	7	11	12	5	10	10	10	8	14	6	113	102	10.8
VIOLENT CRIME TOTAL	16	19	15	23	21	14	18	25	28	11	25	13	228	211	8.1
BURGLARY	53	25	25	41	47	44	44	53	22	47	47	53	501	514	-2.5
LARCENY	194	164	177	149	190	177	141	149	190	162	151	170	2014	2264	-11.0
AUTO THEFT	50	25	30	27	30	39	35	34	23	30	35	40	398	433	-8.1
PROPERTY CRIME TOTAL	297	214	232	217	267	260	220	236	235	239	233	263	2913	3211	-9.3
MONTHLY TOTAL	313	233	247	240	288	274	238	261	263	250	258	276	3141	3422	-8.2
YTD TOTAL:	313	546	793	1033	1321	1595	1833	2094	2357	2607	2865	3141			

2015 MONTHLY TOTALS

CRIME CLASS:	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD 2015
HOMICIDE	0	0	0	0	0	0	0	0	0	1	1	0	2
RAPE	3	5	4	2	3	3	1	1	3	2	4	2	33
ROBBERY	5	8	2	3	7	6	6	8	7	11	6	5	74
AGG. ASLT	7	5	12	11	16	12	10	8	5	6	4	6	102
BURGLARY	59	44	44	33	42	44	46	35	41	31	53	42	514
LARCENY	209	143	156	189	166	183	197	185	202	214	188	232	2264
AUTO THEFT	25	20	28	38	26	42	39	44	46	44	43	38	433
MONTHLY TOTAL	308	225	246	276	260	290	299	281	304	309	299	325	3422
YTD TOTAL:	308	533	779	1055	1315	1605	1904	2185	2489	2798	3097	3422	3422

Violent crime rate includes: homicide, forcible rape, robbery, and aggravated assault.

Property crime rate includes: burglary, motor vehicle theft, larceny, and theft over \$950.00.



REDLANDS

POLICE DEPARTMENT



MULTIPLE ENFORCEMENT TEAM (MET)

Multiple Enforcement Team (MET) is a proactive group of officers whose responsibilities include monitoring and suppressing gang activity, addressing emerging crime patterns and series, and conducting investigations on gang-related crimes. MET suppresses gang activities and crime patterns through street contact, intelligence gathering and selective enforcement. MET works closely with the Probation and Parole Departments and participates in countywide gang suppression activities. The team is also responsible for staffing the Police and Corrections Team (PACT) position and fulfilling the obligations associated with the assignment. Additionally, they are responsible for fugitive apprehension of suspects who have committed serious crimes in the City of Redlands and handles all criminal extraditions for the Police Department. This requires team members to travel to different jurisdictions or states to retrieve wanted suspects who have been apprehended for crimes committed in Redlands. The team relies heavily on crime data and analysis to perform their mission.

In an effort to address the increase in the auto theft crime rate, the Command Staff established the GTA Investigator position which falls under MET. MET Officer Joseph Aguilar is assigned all auto-theft reports including those with positive identification via fingerprints.



Front row : Ofc. Eric Strobaugh, Sgt. Tony Ortiz & Ofc. Kyle Hanna
Back row: Ofc. Paul Davis, Ofc. Joseph Aguilar & Cpl. Daniel Sardegna

Officer Aguilar works simultaneously with both MET and the San Bernardino County Auto Theft Task Force (SANCATT) to implement strategies on reducing the auto theft crime rate.

NOTABLE CASES 2016

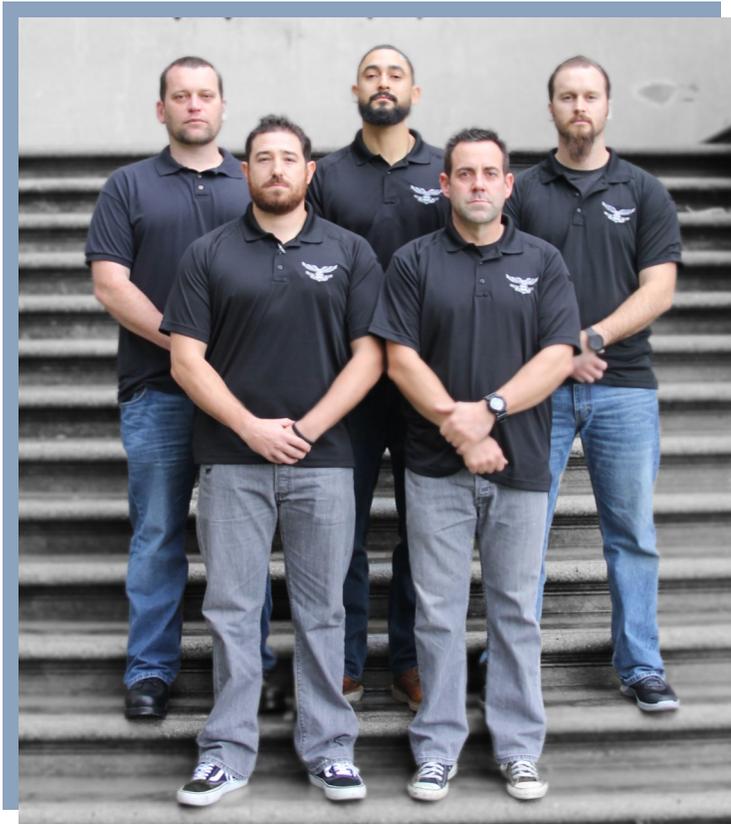
On May 9, 2016, officers responded to a shots heard call in the area of Doyle Avenue and Heron Court. Upon arrival, one spent 12 gauge shotgun round was located in a yard of a residence and nine spent .40 caliber shell casings in the street in the 400 block of Doyle Avenue. Officers located a bullet hole in a garage and a bullet hole in a parked vehicle on the street in the same block. During the investigation, officers found surveillance footage that captured the incident. It was determined a large trailer hooked up to a white truck left the scene. Officers identified the truck and trailer as belonging to a known

subject. The subject was located and arrested for attempted murder.

Officers obtained information that an armed and dangerous parolee at large was committing residential burglaries throughout the Inland Empire. Officers located the subject in Downtown Redlands. During a search of his vehicle, the suspect was found to be in possession of a loaded semi-automatic pistol, two loaded magazines, and a bag of ammunition. He was arrested for various charges. Officers searched his residence and found additional gun parts along with explosive devices.

Officers received information that a known gang member was in possession of a gun and narcotics for sale. Officers served a search warrant at his residence which resulted in the seizure of 11lb. of marijuana for sales and a 9mm handgun.

NARCOTICS UNIT



The Redlands Police Narcotics Unit addresses the persistent issues surrounding the sales, distribution, and use of illegal drugs. The unit includes the Street Enforcement Team (SET), and two officers assigned to the Inland Regional Narcotics Enforcement Team.

The SET is made up of a sergeant, a detective, three officers and a K9 officer and is responsible for suppressing drug-related crime, conducting vice investigations and providing surveillance for other units and outside agencies.

Over the past year, the SET has conducted dozens of narcotic investigations throughout San Bernardino, Riverside, Orange



and Los Angeles counties. During those investigations they made 131 arrests and seized over 23 lbs. of methamphetamine, 38 lbs. of marijuana, \$92,338 and 17 firearms. In addition to narcotics investigations, the SET has assisted the Investigative Services Bureau with surveillance and apprehending burglary, robbery and homicide suspects.



The Narcotics Unit also has two officers assigned to the Inland Regional Narcotics Enforcement Team (IRNET). IRNET is administered by the San Bernardino County Sheriff's Department and is made up of officers and investigators from numerous local, state and federal agencies. As a part of the Los Angeles based HIDTA program, IRNET is responsible for major narcotics investigations throughout the Inland Empire and Los Angeles County. For this year, IRNET has seized 110 lbs. methamphetamine, 1 lb. of heroin, over ten tons of marijuana, 17 firearms and over \$17.5 million.



REDLANDS

POLICE DEPARTMENT



K9 UNIT



The RPD K9 Unit was reestablished in 2008 for the purpose of narcotic detection. Since then, RPD K9 officers have diligently assisted law enforcement in the detection and seizure of narcotics. In 2016, K9 Officer Chewy was retired due to health reasons, and RPD welcomed two new K9 Officers, including the department's first apprehension dog in almost two decades.

DUKE



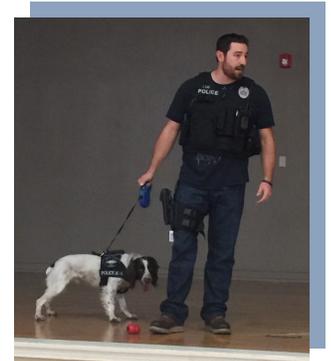
Duke is a two-year-old, 70-pound male German Shepherd and was certified as a K9 Officer in July of 2016. Shortly after joining the department, he was given his name by a member of the community through a naming contest. Duke is an apprehension dog and is cross-trained in narcotics detection. He and his handler, Officer Joe Valdivia, are assigned to the Multiple Enforcement Team and also assist the Patrol Division as needed. Duke is also made available to other local and federal agencies as needed.

K9 Officer Duke's 2016 Top Calls for Service:

Pedestrian Checks
Traffic Stops
Probation
Vehicle Burglaries
Suspicious Subject

SONNY

Sonny joined the RPD in October of 2016. He is a two-year-old Springer Spaniel who specializes in the search and location of narcotics including methamphetamine, heroin, cocaine and marijuana. He also provides regular service to local schools through a contract with the Redlands Unified School District. Sonny and his partner, Officer Jameson Liu, are assigned to the Narcotics Unit, and they have worked tirelessly to help keep narcotics off the streets during their time as partners.



FUNDRAISING EFFORTS

Since its inception in 2008, the RPD K9 Unit has been supported entirely by private donations with no cost to the City's General Fund. Training, equipment and medical costs are completely funded by the generous contributions of the community. In 2016, two fundraisers were held to continue to raise funds for the unit. Over \$30,000.00 was raised for the RPD K9 Unit.



SWAT TEAM



The RPD Special Weapons and Tactics (SWAT) team was formed in September of 2015. The SWAT team is a designated group of law enforcement officers who are selected, trained, and equipped to work as a coordinated team to resolve critical incidents that are so hazardous, complex, or unusual that they may exceed the capabilities of first responders or investigative units.

The SWAT team has also incorporated the Redlands Fire Department in its tactical response to critical incidents, such as active shooter situations. The SWAT team and Fire Department personnel train together and are prepared to provide tactical emergency care to victims during these incidences to reduce the number of casualties and preserve life.

The Redlands Police Department K9 has become an integral component to SWAT operations. The K9 and his handler train with the SWAT team on a regular basis and have been utilized during several SWAT operations.



COMMUNITY POLICING



The Community Policing Unit (CPU) is composed of four police officer sand focuses on maintaining positive relationships with citizens and business owners throughout the City of Redlands.

The CPU is actively involved in community events, neighborhood watch programs, the Redlands Police Department Citizen Volunteer Program, and a variety of organized committees (Cops and Clergy Network, Human Relations Commission, Redlands Unified School District Student Attendance Review Board, Multi-Disciplinary Team, and the department Steering Committee).



Health & Safety
Bike Rodeo

Redlands Emergency
Services Academy

Back 2 School Jam

University of Redlands
Tailgate Party

Christmas
Block Party

Neighborhood
Christmas Parade

The Downtown Business Liaison Officer regularly conducts a minimum of 40 business contacts per week in order to address homeless issues and crime trends in the Downtown business corridor. Community Policing Officers also patrol the Mountain Grove and Citrus Plaza shopping centers in order to establish and maintain business and community partnerships.

The business visits, referred to as a KIT (keep in touch), assist in identifying some of the problems regarding homeless issues, vandalism and theft crimes with the businesses. By regularly performing KITs with local businesses, the Community Policing Unit is able to identify and address significant issues and problems to ensure that they do not reoccur. These proactive efforts allow the Police Department to enjoy a strong community-policing relationship with local businesses.

Community Policing Officers work with many different City departments and public entities to identify and rectify homeless issues within the City. The unit works closely with Code Enforcement to address public nuisance issues by posting eviction signs and red-tagging unsafe structures, as well as the Quality of Life Department with assistance in tree trimming and clean-up of abandoned homeless encampments.

The CPU also conducts follow-up on referrals regarding homeless individuals who may qualify for housing and other public services. Officers interview these subjects to determine the appropriate type of assistance. The officers currently collaborate with San Bernardino County Department of Behavioral Health, the Social Security Administration, the Department of Motor Vehicles, local houses of worship, and local non-profit organizations. In December of 2015, the unit received a referral regarding a young mother of three small children under the age of three (two were twins) who was staying at a local motel and was about to run out of money. Officers reached out to her and were able to provide temporary housing which eventually led to permanent housing.

Officers worked with several local non-profit organizations who donated bicycles, beds and toys to families in need during the holiday season. The families were appreciative of the great community relationship between law enforcement and local families.

AIR SUPPORT UNIT



The Air Support Unit provides aviation support to the Redlands Police Department with the goal of enhancing the safety of officers and the public, reducing crime and increasing community support for law enforcement. Our pilots volunteered a total of 1,397 hours in 2016, which saved the city \$85,217.00 in pilot costs. Volunteer Pilot Bill Boyd completed the most volunteer time, a total of 210 hours.

To date, the volunteers have given 23,000 hours of service since the commencement of the unit in 2007, a savings of \$1,403,000.00 to the City in pilot costs.

2016 SIGNIFICANT EVENTS:

- RedHawk1 (RH1) crew assisted ground units in a surveillance of a suspect that eventually ended with the seizure of 600 lbs. of marijuana.
- RH1 crew was dispatched to a residential burglary in progress. RH1 arrived on scene first and located two subjects exiting the residence out a back door. One of the subjects was caught, and the other took off running. That subject was later located hiding in a nearby back yard.
- RH1 assisted CHP and Riverside Sheriff's Department with a pursuit of a carjacking and robbery suspect through Redlands. The suspect led officers to the city of La Quinta where he was involved in an officer-involved shooting.
- RH1 assisted ground units with a surveillance of a motorcycle rider. The rider got on his bike and rode off with suspected narcotics. Ground units attempted to stop the rider, but he took off on his bike. Ground units cancelled the pursuit, but RH1 continued to follow the motorcycle through town. While stopped at an intersection, several officers blocked the motorcycle in, and the rider dropped his bike and took off running. He was later caught, and a pound of methamphetamine was recovered.
- RH1 crew attended the Cops for Kids put on by Riverside PD. The crew visited children at Loma Linda Medical Center and delivered toys to them.
- Chief Pilot Wayne Reid Sr. and Tactical Flight Officer Wayne Reid Jr. attended the LAPD Regional Emergency Aviation Response meeting.
- RH1 assisted SBCSD SWAT with air support during a hostage incident in Loma Linda. They relieved the SBCSD helicopter and remained on scene for over two hours. Officer Reid also managed communications and air traffic with four news helicopters and persuaded them not to broadcast ground units' positions and movements.
- RH1 crew assisted the Redlands Airport Association with delivering toys to marines at 29 Palms.

2016 STATISTICS:

- 330 hours of flying
- Assisted other agencies over 40+ times (including Fontana PD, SBSO, Colton PD, Rialto PD, Riverside SO, SBPD, IRNET, DEA, Redlands Fire Department, and the Postal Service)
- 735 calls for service
- 396 calls handled without ground units
- First on scene to 110 calls (non-ASU initiated calls)
- 30 felony arrests
- 21 misdemeanor arrests
- 30 Lojack hits and 22 recoveries (total approximately \$250,000)
- 200+ canyon checks
- 150 park checks
- 5 vehicle pursuits
- 4 foot pursuits





REDLANDS

POLICE DEPARTMENT



Support Services Bureau

COMMUNICATIONS UNIT



The Communications Unit is a significant component of the Police Department, providing a vital link between the community and public safety personnel. The Communications Unit currently consists of one (1) shift supervisor, 14 (fourteen) dispatchers, 2 (two) part-time dispatchers and 6 (six) camera operators. Communications personnel are often the first contact in a citizen's emergency situation. They interpret the individual's needs and coordinate the response of appropriate services to meet those needs. These highly trained individuals are responsible for providing assistance to callers on more than twenty-five incoming telephone lines including 911 emergency, alternate emergency and business lines. In addition to answering the multitude of phone lines, communications personnel are tasked with dispatching calls via radio and a Computer Aided Dispatch (CAD) system. They also monitor over a dozen different radio channels. Redlands is one of only 36 agencies in the State of California to accept "Text to 911," which is available throughout the county. The Communications Unit also utilizes a variety of cameras from various locations in town to support responding units on calls for service and by providing an additional resource to ensure site security at the various locations.



6.28 minutes was the average response time for Priority 1 Calls

2016 Communications Data

	1	2	3	4
	Incoming Calls	911 Calls	Calls for Service	Cameras Utilized on Calls
Jan	11,322	4,417	4,480	226
Feb	10,718	3,637	4,402	189
Mar	10,716	4,211	4,973	305
Apr	10,981	4,359	4,686	226
May	11,227	3,833	5,227	322
Jun	11,228	3,964	5,297	346
Jul	11,339	4,113	5,099	289
Aug	10,792	3,886	5,261	321
Sep	10,887	3,643	4,883	297
Oct	10,847	3,819	5,022	258
Nov	9,458	3,202	4,410	258
Dec	9,863	3,647	4,397	324

- 1: Total number of business and alternate emergency calls
- 2: Total number of 911 calls (this includes calls for Fire Department, other agencies, etc.)
- 3: All activity generated by incoming calls, 911, and officer-initiated activity
- 4: Cameras used on calls for service, or self-generated by camera operators.

Commitment to Excellence

Dispatch played a vital role in the previously mentioned domestic disturbance call in which a female reported that her husband was under the influence of methamphetamine and had assaulted and threatened to kill her. The caller told dispatchers that her husband was armed with a shotgun and that she had hidden herself in a bedroom. Four small children were also in the residence. Dispatchers kept the victim on the line while they collected vital information regarding the situation that they effectively and efficiently relayed to the officers on scene, allowing them to spend several hours negotiating with the suspect until he surrendered. Dispatchers Mejia, Nelson & Dennistoun were commended for their actions.



176,103 was the total number of incoming telephone calls in 2016

RECORDS BUREAU



RECORDS 2016 STATISTICS

10,162 total reports processed, of those:

- 2,724 adult arrests
- 59 juvenile arrests
- 1,090 traffic collisions
- 459 stolen vehicles
- 574 impounded vehicles

A total of 1,534 citations were entered.

The remaining 5,256 reports were various crimes and miscellaneous incident reports.

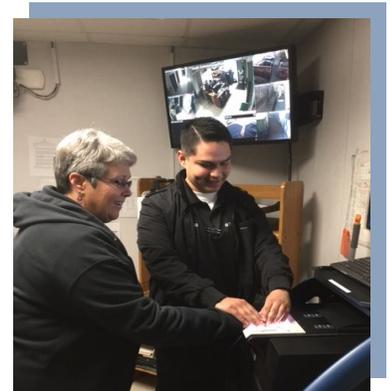
Services provided at the front counter included:

- 2,195 calls for an officer
- 519 vehicles released

The Records Bureau is a diverse unit requiring Customer Service Representatives (CSRs) to have a broad understanding of numerous laws, procedures and policies pertaining to the daily security, maintenance, and processing of crime reports and citations. Additionally, they provide assistance with registrants, releasing vehicles, accepting and processing subpoenas, entering calls for service, releasing reports, submitting monthly crime statistics to the Department of Justice, completing background checks for other law enforcement agencies, and processing requests for information.

CSRs are the primary point of contact for the community when they come to the department for records. The Records Unit ensures the department's compliance with statutory requirements for the input and processing of many records and trains others in the California Law Enforcement Telecommunications System. Records personnel are also responsible for cross-reporting to other law enforcement agencies, courts, Child Protective Services, Department of Motor Vehicles and Department of Justice.

The Records Unit consists of one (1) supervisor, four (4) full-time CSRs (one shared 50/50 with the Animal Shelter), one (1) part-time Court Liaison, one (1) part-time ID Technician, and a dedicated volunteer who donates approximately 20 hours every week.



Fingerprinting services are available for citizens of the City of Redlands through RPD Records



REDLANDS

POLICE DEPARTMENT





OFFICE OF THE CHIEF

The Office of the Chief of Police is comprised of the Chief, an Executive Assistant, a Management Analyst, an Operations Coordinator, and a Sergeant in charge of internal investigations.

The Chief's Executive Assistant is the community's primary point of contact for the Office of the Chief, handling complex and confidential executive-level administrative and secretarial duties for the management staff. The Executive Assistant also coordinates special projects and events and maintains the department's personnel files.

The Management Analyst's responsibilities include ensuring the department's needs are being met through budget development and monitoring, purchase requisitions, grant coordination and payroll processing.

The Operations Coordinator's responsibilities include the coordination of all new hire background investigations including volunteers and CCWs, oversight and maintenance of all training files, and ensuring that the department's training requirements with California Peace Officer Standards and Training (POST) and legislative mandates are met.

The Executive Assistant, Management Analyst and Operations Coordinator all ensure the department's compliance with governmental requirements.

The Professional Standards Sergeant oversees internal investigations and personnel issues, is the point of contact for the community for any inquiries and complaints.



FLEET OPERATIONS

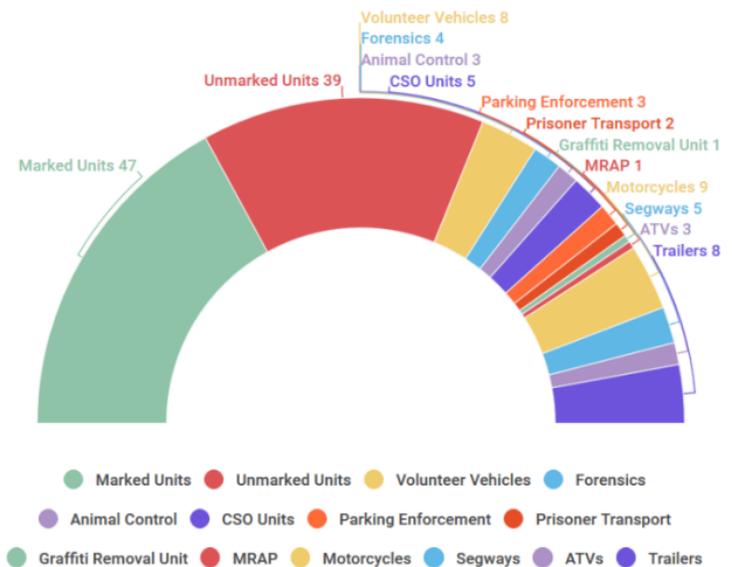
The Fleet Unit is overseen by Operations Manager Shayna Walker and handled by part-time Community Service Officer (CSO) Tim Edson. CSO Edson assists the Operations Manager and the Fleet Coordinator with the Quality of Life Department in the day-to-day operations of the fleet. This involves communicating repairs needed, downing units, and transporting units between shops for repairs, prioritizing work orders, scheduling fleet repairs, maintaining records, and informing staff of the progress of the work.



CSO Tim Edison

CSO Edson has a working knowledge of the fleet's needs and agenda as well as its materials, sources, and transportation. Working in a coordinated effort with Quality of Life, CSO Edson ensures all police department units are in peak operating condition. To minimize downtime, he negotiates servicing time limits and downtime with service centers. By maintaining the fleet properly and timely, repair costs are reduced as well as greater fuel efficiency.

2016 Fleet Inventory

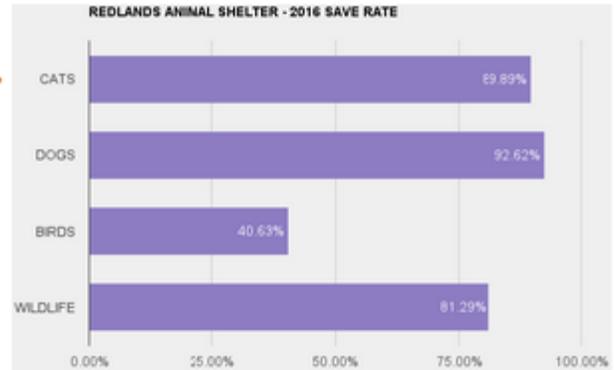


ANIMAL CONTROL



Redlands Animal Shelter provides a safe, healthy and loving environment for lost, stray or unwanted animals, both domestic & wild. The staff and volunteers provide ongoing care, affection and attention to those animals, until they are reunited with their owners or adopted to new homes. The shelter also provides public education regarding the importance of proper pet care, sterilization, vaccinations, licensing and laws pertaining to animals and their welfare. We strive to create community awareness regarding their individual responsibility to respect, protect and preserve our animals.

4
✓



REDLANDS ANIMAL CONTROL 2016 DATA

- Lives of over 1,100 dogs and 1,300 cats, 265 wild-life animals, 26 birds, 11 rabbits, 1 fish saved through either adoption, return to owners, and/or release back into the wilderness
- Our friendly and professional staff serviced over 2,487 field & onsite calls received through 9,255 phone calls and 19,961 walk-ins
- \$18,421.00 were received in donations for our spay neuter fund, as well as up to \$2,000 in spay/neuter services provided by three (3) of our local vets
- \$2,000 in donations were received from the local Elks Lodge to promote adoptions and micro-chipping
- 1,500 volunteer hours in offsite adoption events and over \$11,000 donated to shelter animals' medical needs by REDFOSA, the all-volunteer non-profit group
- New care and isolation rooms built last year through \$21,000 in contributions from the community



1 ADOPTIONS



2 DONATIONS

Over \$24,000 donated by the community toward spay/neuter, adoptions, and microchip program

Over \$10,000 donated by REDFOSA, the non-profit group, towards medical needs for shelter animals

Over 40 tons of pet food donated by Blue Buffalo, PetSmart, Amazon, local pet stores, and residents

Over 7000 volunteer hours contributed for shelter operations

3 INFRASTRUCTURE

New Isolation and care room built to care for underage puppies, kittens, and sick animals

Remodeled interiors, security cameras, and new landscaping has been done

TRAINING & PERSONNEL



TRAINING



Operations Coordinator Deborah Shuker & CSO Bertha Calleros

Police Officers, Reserve Officers, and Dispatchers are required by the State to have twenty-four hours of Continued Professional Training every two years. The department was successful in ensuring each mandated position received this training. Other positions within the department were also able to attend various types of training throughout the year. A total of 6,500 hours of training was accumulated over the past year.

Additionally, Chief Garcia hosted Dr. Kimberly Miller who presented organizational development training to all of the employees of the police department. The focus was on Identity Based Ethics. It is an effort in helping the police department to grow and improve from within and reach its full potential.

Also during 2016, Attorney Mildred O'Linn presented training on Critical Issues for Law Enforcement. Supervisors and various officers from the department attended this training to increase their knowledge in constitutional law and civil liability.

2016 PERSONNEL

For calendar year 2016, 2,300 applicants applied for various positions within the City of Redlands Police Department. Throughout the year, four (4) police officers, one (1) full-time Community Service Officer, two (2) fulltime dispatchers, one (1) fulltime building Maintenance Worker applicant, one (1) part-time Community Service Representative, one (1) part-time I.D. Technician Trainee, one (1) part-time Community Service Officer, four (4) part-time Camera Operators, three (3) part-time Background Investigators, two (2) part-time Dispatchers, and one (1) part-time Kennel Attendant were hired.

The department also processed twelve (12) explorer applications, eleven (11) citizen volunteer applications, one (1) IT Coordinator, two (2) police clergy, one (1) building maintenance worker, one (1) administrative volunteer, seven (7) air support applicants, five (5) massage therapists, one (1) taxi cab driver and 28 adult performers.

CCW ISSUANCE

In 2016, the Chief of Police started issuing Concealed Carry Weapon (CCW) permits to eligible citizens of the City of Redlands. A background investigation as well as attendance to an authorized CCW permit class is a requirement to be issued a permit. One hundred forty-five (145) citizens submitted applications during 2016. As of January 2017, 42 CCW permits have been issued.



REDLANDS

POLICE DEPARTMENT



COMMUNITY EVENTS



DEC. 2 FIRST RESPONDERS



December 2, 2016, marked the one-year anniversary of the tragic terrorist attack at the Inland Regional Center in San Bernardino, which resulted in the injury of twenty-one victims and the death of fourteen. Redlands Police Department Officers were among the first to respond to assist San Bernardino Police Department. Several department members who responded and/or provided assistance were later recognized for the professionalism, dedication and bravery they exhibited on December 2.

On April 14, 2016, a county-wide ceremony was held to formally recognize the men and women of the various agencies who responded to the December 2 incident. The Redlands Police Department awarded the following medals:

MEDAL OF VALOR

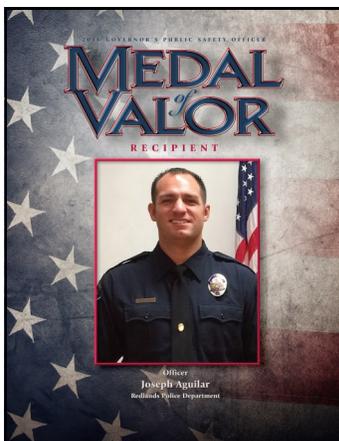
Sergeant Andrew Capps
Officer Joseph Aguilar

POLICE CROSS

Officer Daniel Gonzales
Officer Mathias Knudsen
Officer Jonathan Manly

MERITORIOUS SERVICE

Corporal Kelli Bishop
Officer Patrick Estrada
Sergeant Jeremy Floyd
Officer Ryan Steinhaus
Dispatcher Jenna Heusterberg
Dispatcher Kathryn Ramirez
CSO Kimberly Howard
Operations Manager
Shayna Walker



On September 12, 2016, Officer Joseph Aguilar was awarded the Governor's Public Safety Officer Medal of Valor for his actions on December 2. On October 3, 2016, Sergeant Andy Capps and Officer Joseph Aguilar were recognized with the California Peace Officers' Association Award of Valor for their actions.

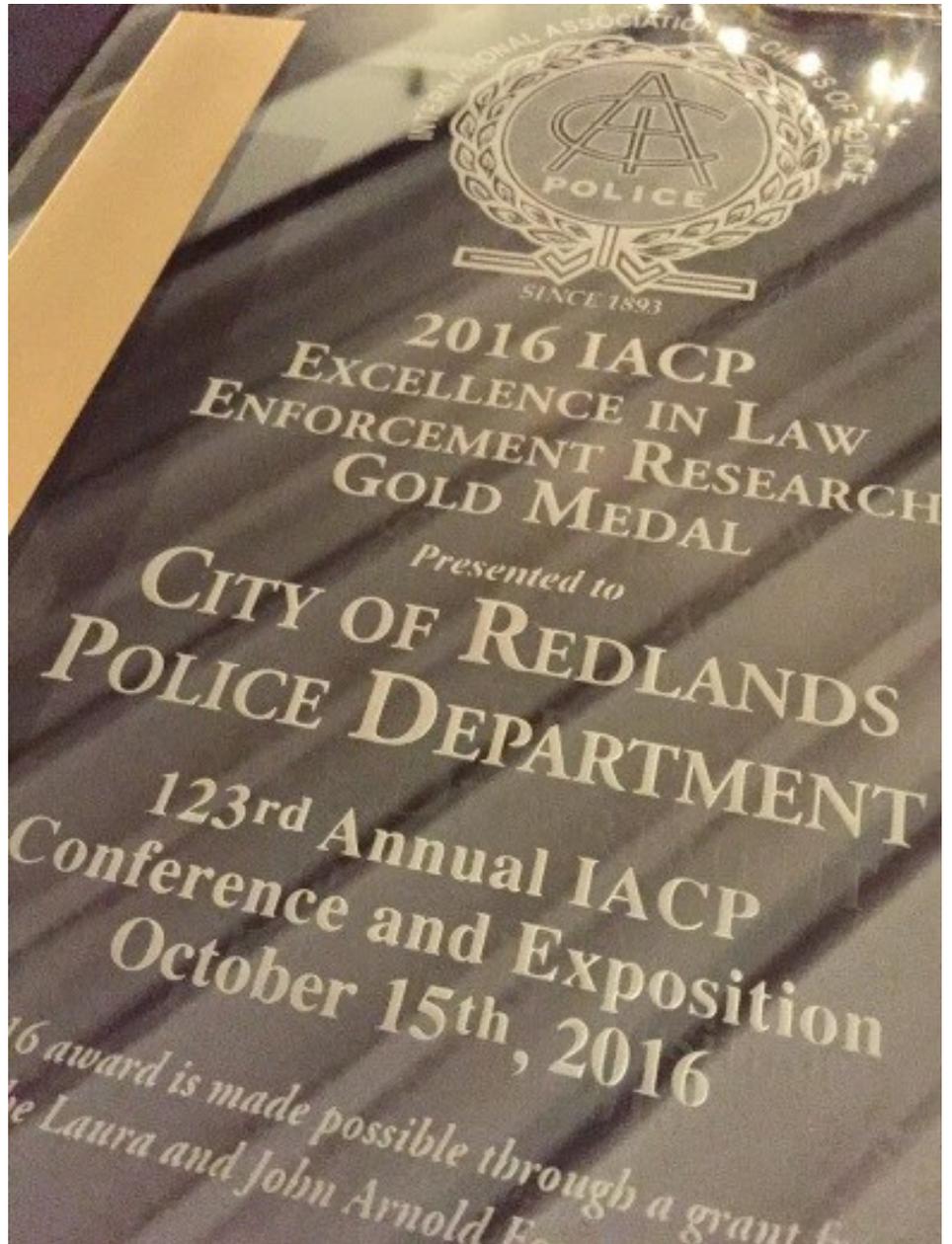
AWARDS & RECOGNITION



Redlands Police Department was named the recipient of the 2016 International Association of Chiefs of Police Gold Medal Award for Excellence in Law Enforcement Research.

RPD received the award for research designed to determine if crime could be reduced through direct neighborhood education in areas where a burglary had occurred. Members of the Redlands Citizen Volunteer Patrol and Park Rangers conducted the neighborhood contacts.

The Excellence in Law Enforcement Research Award recognizes law enforcement agencies that demonstrate excellence in conducting and using research to improve police operations and public safety. The goal of the award program is to promote the establishment of effective research, especially partnerships among law enforcement agencies and researchers.



REDLANDS

POLICE DEPARTMENT



EMPLOYEES OF THE YEAR

CITY OF REDLANDS AWARD RECIPIENTS



Safety Volunteer of the Year
Jim Stellar



Field Employee of the Year
Building Maintenance Worker Art Gutierrez



Safety Employee of the Year
CSO Kim Howard

REDLANDS POLICE DEPARTMENT AWARD RECIPIENTS



Chief Mark Garcia with Officer of the Year Dave Frisch, Professional Staff Member of the Year CSO Kim Howard, Volunteer of the Year CVPR Ed Betty, Reserve Officer of the Year Jonathan Jarboe and Explorer of the Year CSO/Explorer Jacob Valdivia



REDLANDS

POLICE DEPARTMENT

